

FIT BOX (PTY) LTD © 2015

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PRIVACY POLICY

The collection of information and how same is to be used

INFORMED CONSENT

1. You, as the user of this website, under www.rehbandsa.co.za, www.rehbandonline.co.za or any variation of these websites, consent to the collection of personal information, for the use and recordkeeping as defined hereunder and/or as may be required by the laws of the Republic of South Africa.
2. Should you not agree with the above consent, you are to leave these aforesaid domains and refrain from the use of this website and the services it may offer immediately.

Personal information we collect about you

You may be required to provide your personal information such as your name, address, telephone number and email address, when you place an order or register with REHBAND SA.

We list below the methods by which you may provide the information and the types of information you may submit. We also tell you how you consent to the use of this information.

1. **Contact Us**

If you communicate with our Customer Services Department through the 'Contact Us' link on our website or by electronic mail / telephone, we may ask you for information such as your name, surname, email address, telephone number, your location and purchase information. You may also choose to provide additional personal information.

- We will hold these details in our customer services query database and use such personal information to respond to your questions and comments.
- We may also use such personal information to evaluate the quality of our products and services, as well as for statistical purposes.

2. **Online Registration for newsletter or membership**

Website visitors may choose to register with our website in order to place an online order or to obtain a newsletter.

If you choose to register with our website, we may ask you to provide information such as your full name, email address, physical address and general field(s) of interest.

We will use such personal information to provide you with the services and/or products you select during your interaction.

Provided you have consented, we may also use such personal information to contact you about other services and/or products of a similar nature, that we think may be of interest to you.

3. **Other Website Features**

We offer website visitors various features for their information and enjoyment, which we may change from time to time. We may ask you to submit certain personal information so we can provide you with these features.

4. **Other Use of Information collected**

We may use the personal information you provide on our website for internal purposes, such as for website administration, data analytics and compliance purposes.

5. **Message boards, blogs and other public forums**



The Site makes message boards, blogs and other such user generated content facilities available to users of the Site and registered users can provide content for and participate in these facilities.

Any information that is disclosed in these areas of our Site falls into the public domain and you should always be careful when deciding to disclose your personal information. Any information disclosed in this manner is at the user's sole discretion and risk and Fit Box (Pty) Ltd takes no liability for any harm, damage or otherwise caused by such conduct, being otherwise direct or consequential.

6. **Sending to a third party or using a friend's facility**

When you use this facility and provide us with personal data (e.g. the name and email address) of a third party, please ensure that you have their consent before giving us their details.

Fit Box (Pty) Ltd reserves the right to cancel any order and retain any monies paid, pending the resolution of a dispute, if so raised, regarding the identity of or user of the goods and/or services provided.

7. **Non-Personal Information collected by the website**

We collect certain aggregated and non-personal information when you visit our website. Aggregated and non-personal information does not relate to a single, identifiable visitor. It tells us information such as how many users visited our website and which pages were accessed.

By collecting this information, we learn how to best tailor our website to our visitors. We collect this information through "cookie" technology.

Cookies: Like many other Websites, we use "cookies" on our website. Cookies are bits of text that are placed on your computer's hard drive when you visit certain websites. We use cookies to tell us, for example, whether you have visited us before or if you are a new visitor and to help us identify site features in which you may have the greatest interest. Cookies may enhance your



online experience by saving your preferences while you are visiting a particular site.

Most browsers will tell you how to stop accepting new cookies, how to be notified when you receive a new cookie, and how to disable existing cookies. This places the use of cookie technology in your hands as the user.

Please note, however, that without cookies you may not be able to take full advantage of all our website features.

8. **Information We Share**

We under no circumstances sell or otherwise disclose personal information about our website visitors and users.

We do however reserve the right to transfer any information we have about you in the event we sell or transfer all or a portion of our business or assets to a new owner. However should such a sale or transfer occur, we will use reasonable efforts to direct the transferee to use information you have provided through our website(s) in a manner that is consistent with this Privacy Notice, and in that way retain the protection of your personal information.

9. **How do we protect your Personal Information**

We maintain administrative, technical and physical safeguards to protect against loss, misuse or unauthorised access, disclosure, alteration or destruction of the information you provide on our websites.

10. **Access and Correction**

We will provide our website users with access to a copy of their personal information which they have provided through our site(s), where such users are reasonably entitled to ask for this and they will have the ability to review and correct it, as applicable.

To help protect your privacy and security, we will take reasonable steps to verify your identity, such as requiring a password and user ID, before granting access to your information, in the form of a security check.

11. **The power is in your hands as consumer**

If you would like to update your contact information and preferences, you may call us on 082 774 2649 or send an email to info@rehbandsa.co.za or admin@fitboxsa.co.za.

If you would like your information removed from our mailing list, you may email us at admin@fitboxsa.co.za or call 082 774 2649.

12. **Updates to Our Privacy Policy**

This Notice may be updated periodically and without prior notice to you to reflect changes in our online information practices.

13. **How to Contact Us**

If you have any questions or comments about this policy or if you would like us to update information we have about you or your preferences, please contact us by:

Calling us at: 082 774 2649 or

Email us at: info@rehbandsa.co.za - admin@fitboxsa.co.za